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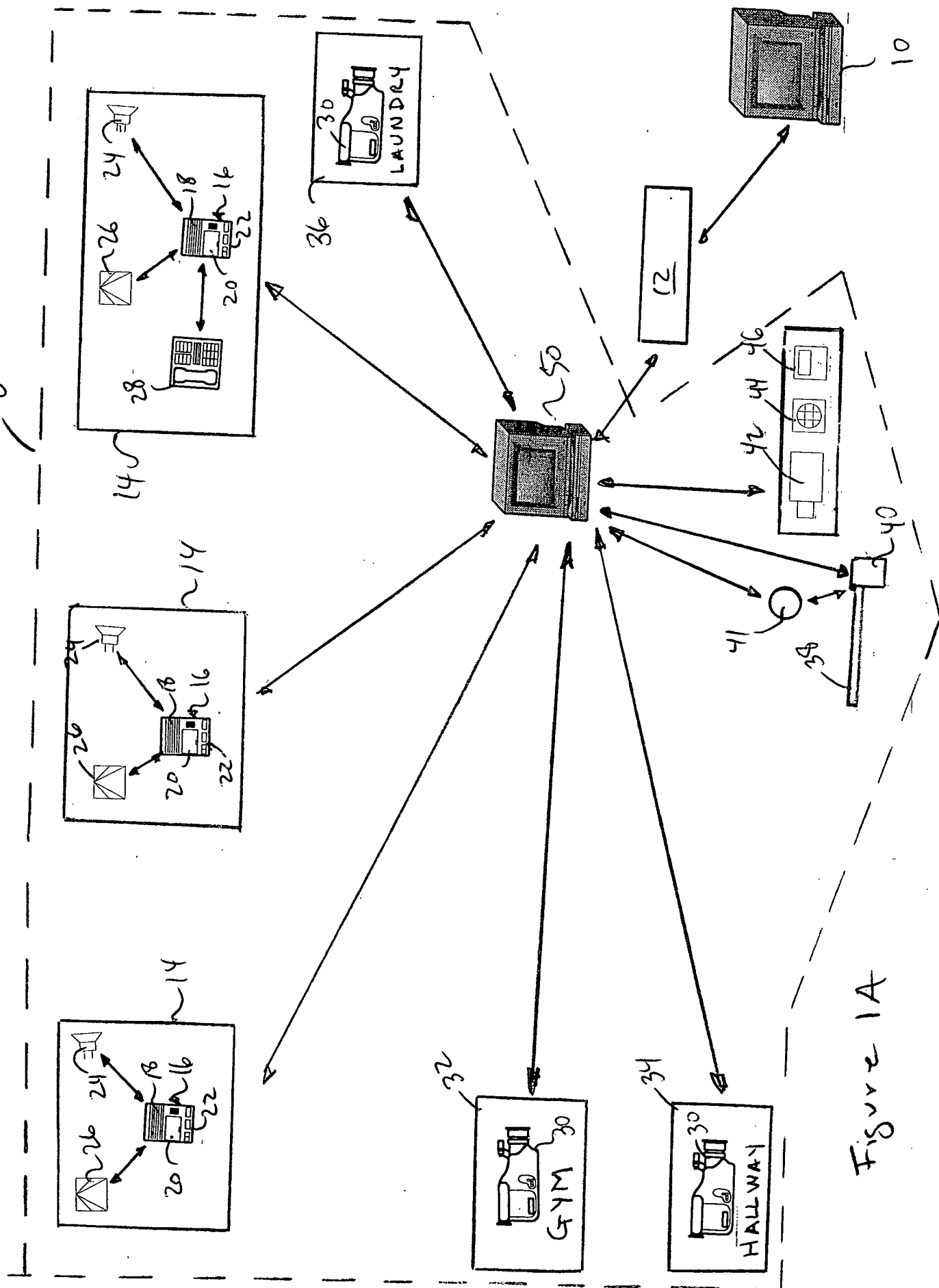


Figure 1A

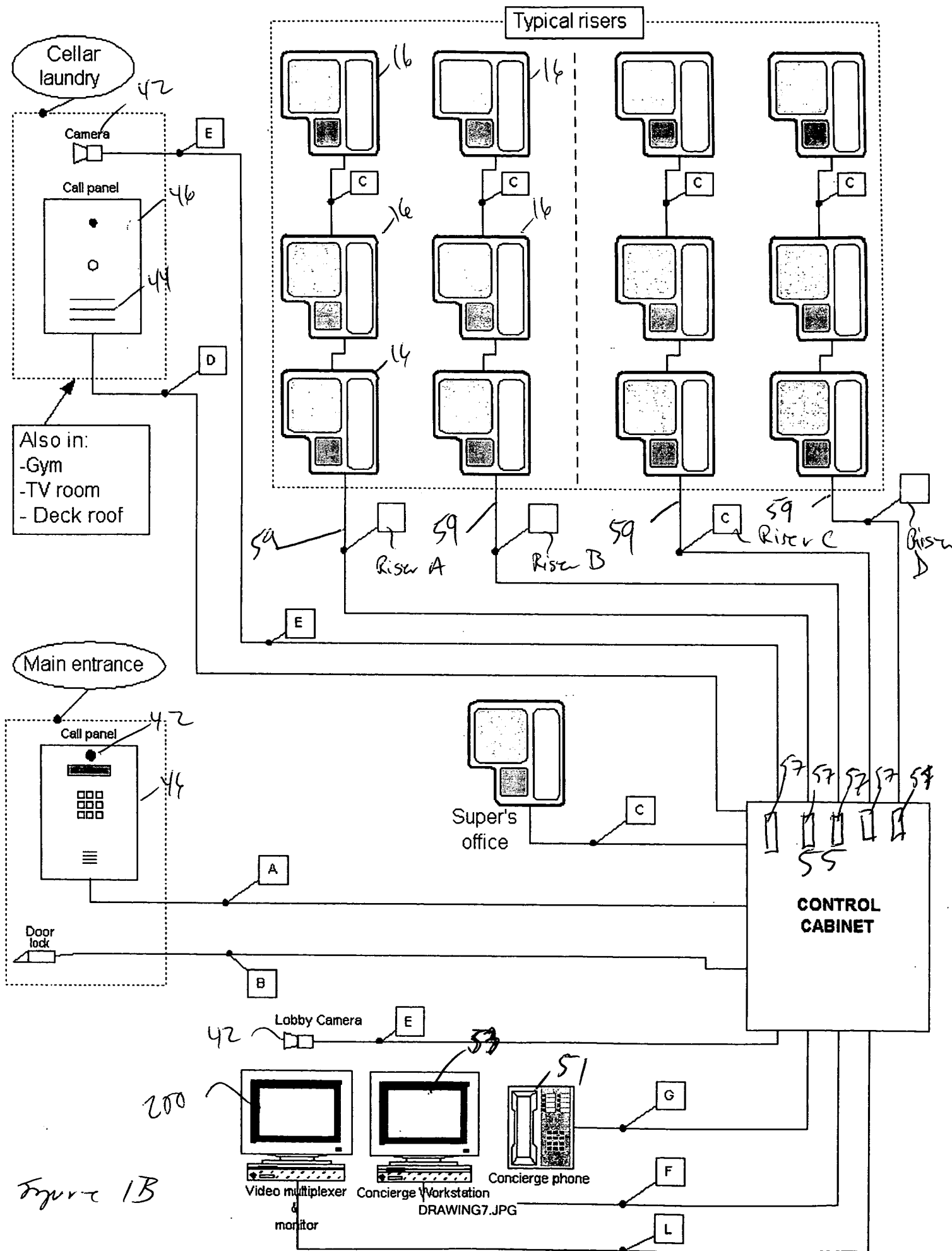


Figure 1B

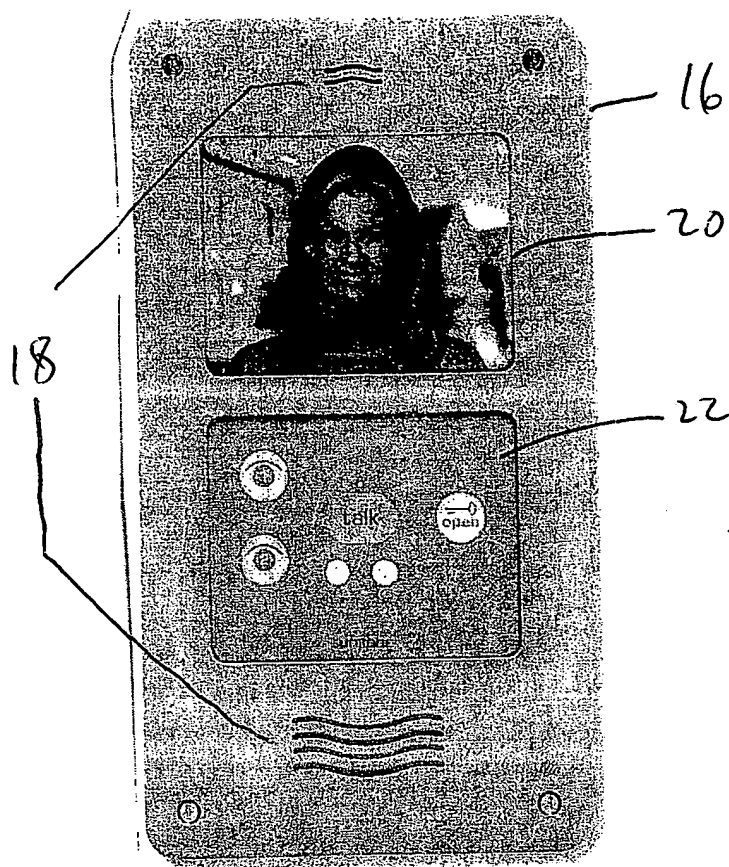


Figure 2A

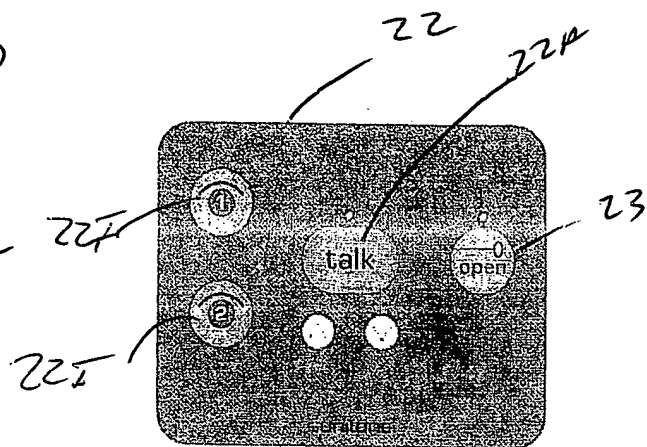


Figure 2B

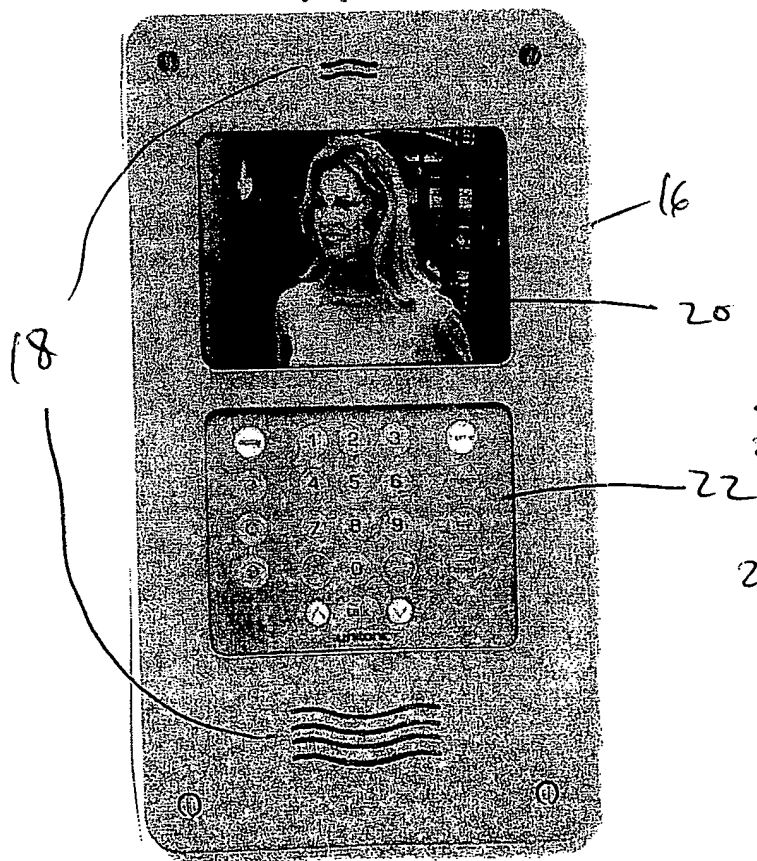


Figure 3A

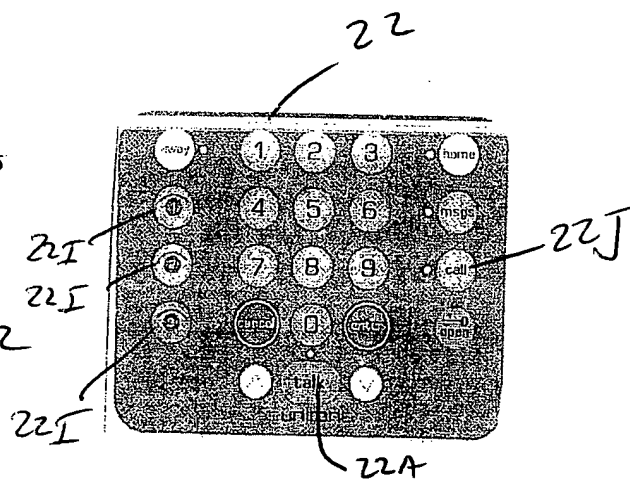


Figure 3B

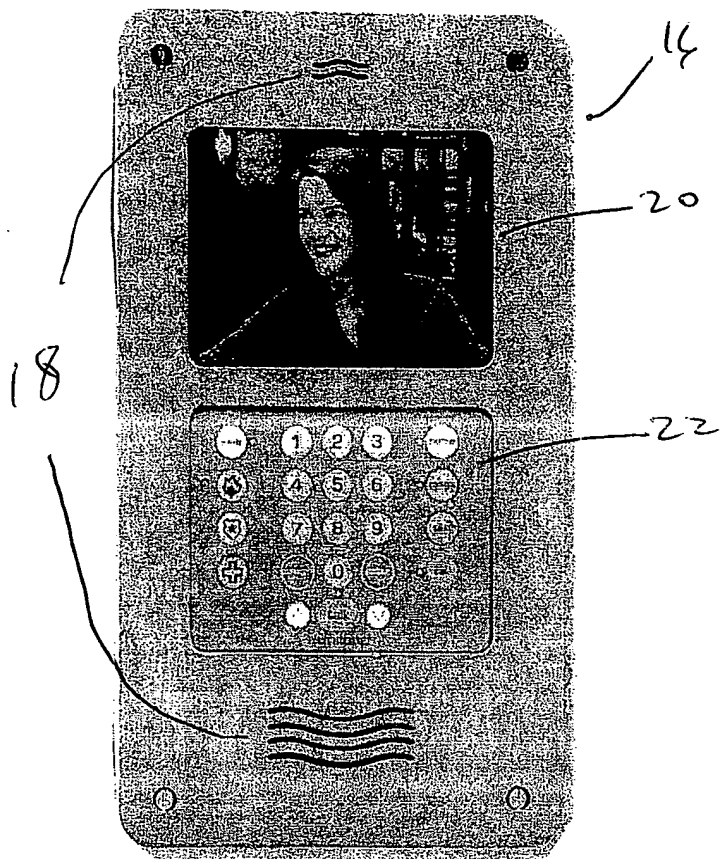


Figure 4A

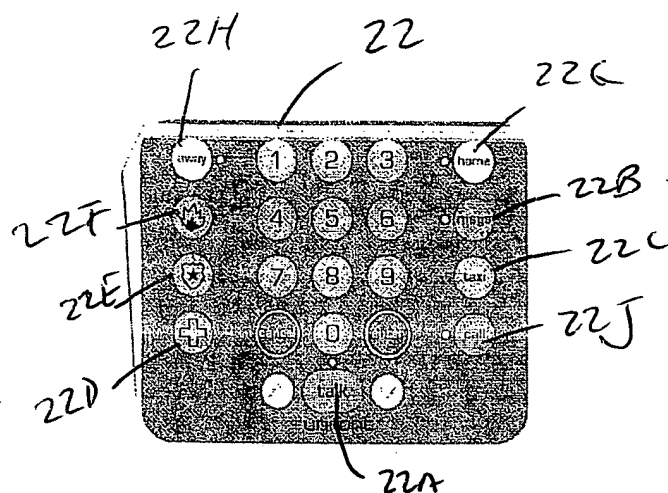


Figure 4B

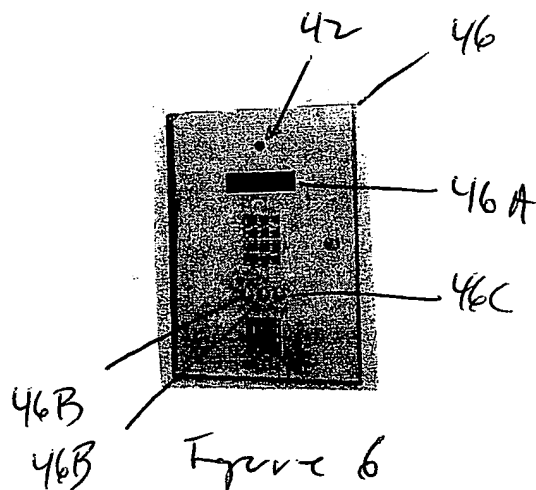


Figure 6

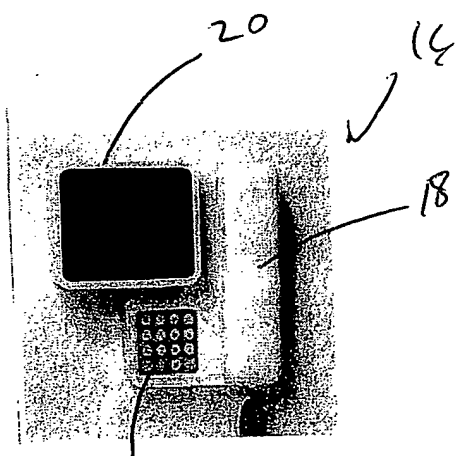


Figure 5

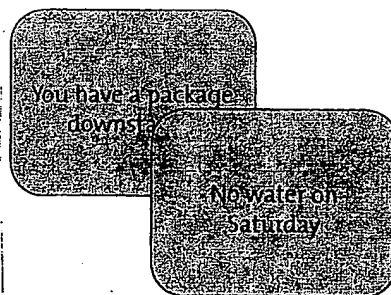


Figure 7

104

Apt. Code	Name	Messages
0201	<empty>	0
0202	Steel, John	3
0203	Plastic, Peter	0

VIEW/EDIT F9

03/08/2004 11:29 Home alarm in apartment 0202 08/03/2004 at 11:28:52AM.
acknowledged at 11:29:02

Figure 8

MAIL F1

Apt. Code	Name	Messages
0201	<empty>	0
0202	Steel, John	4
0203	Plastic, Peter	0

03/08/2004 11:59 Message to apartment posted 0202.mail message
03/08/2004 11:29 Home alarm in apartment 0202 08/03/2004 at 11:28:52AM:
acknowledged at 11:29:02

Figure 9

Apt. Code	Name	Messages
0201	<empty>	0
0202	Steel, John	4
0203	Plastic, Peter	0

Date: 3/8/2004 12:01:19 PM

Message type: Custom

Apartment: 0202

No hot water 12pm to 2pm

118

120

116

03/08/2004 11:59 Message to apartment posted 0202.mail message
03/08/2004 11:29 Home alarm in apartment 0202 08/03/2004 at 11:28:52AM:
acknowledged at 11:29:02

Figure 10

Apt. Code	Name	Messages
0201	<empty>	0
0202	Steel, John	4
0203	Plastic, Peter	0

Fire alarm in apartment 0203
08/03/2004 at 12:02:35PM

Acknowledge time remaining : [REDACTED]

OK 126

INTRUSION-AL

03/08/2004 11:59 Message to apartment posted 0202.mail message
03/08/2004 11:29 Home alarm in apartment 0202 08/03/2004 at 11:28:52AM:
acknowledged at 11:29:02

Figure 12

Apartment Code:	0202
First name:	John
Last Name:	Steel
Phone:	777-555-5555
Doctor's name:	Dr. Goldman
Doctor's phone:	777-555-5551
Medical information:	Diabetic - Allergic to Penicillin
Additional comments:	
Domestics:	
Pets:	CAT

Figure 13